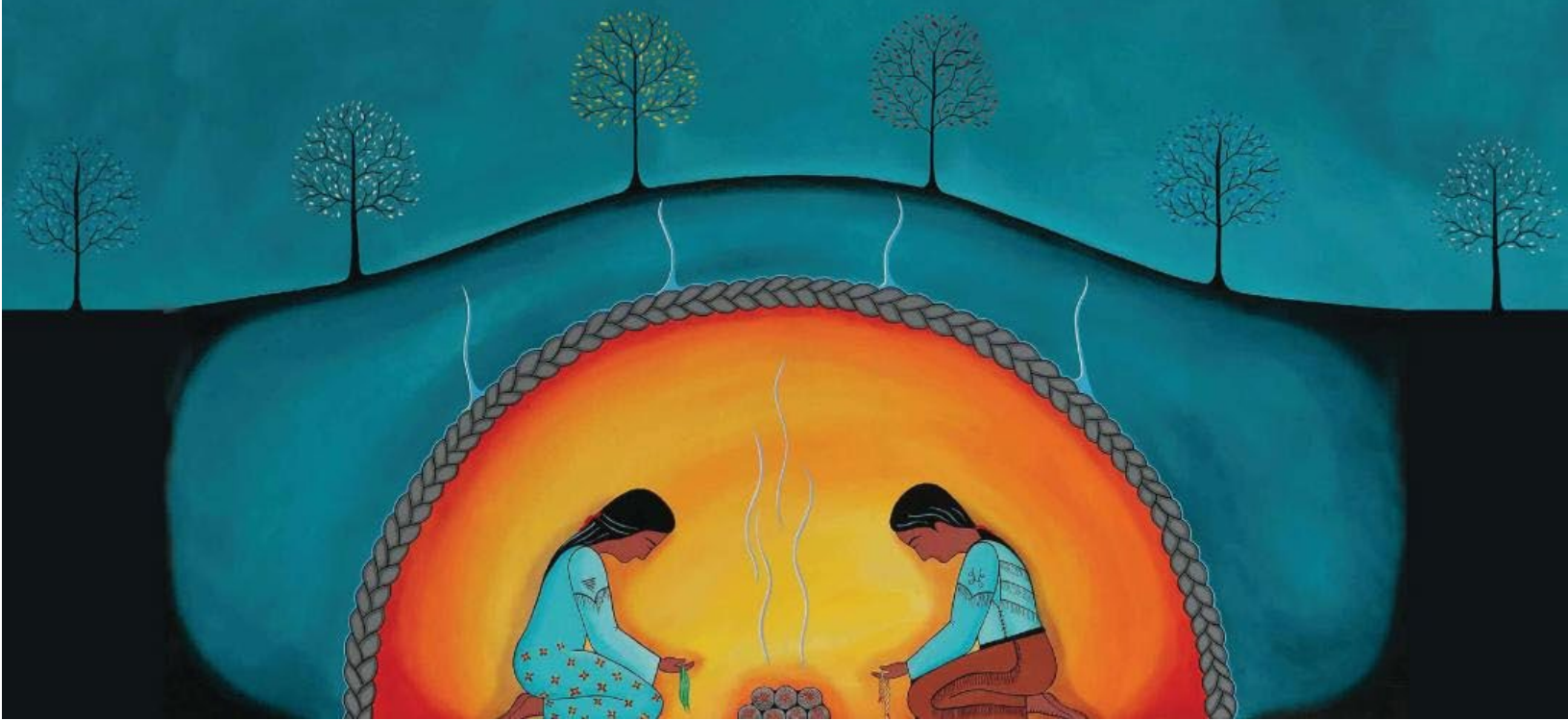




## **First Nations Housing Professionals Association**

L'Association des professionnels de  
l'habitation des Premières Nations

**RISK MANAGEMENT**





This three part webinar was delivered by John Kiedrowski, FNHP. A summary of the webinar follows:

If you think about it, we regularly employ some elements of risk management in our daily lives almost without thinking about it. For example, let's say you buy yourself a new personal laptop for your home. Even before you get it home you might purchase an extended warranty, and maybe even opt to buy a padded travel case. When you get your new laptop home and set it up, you might spend time tucking away the electrical cord so no one trips on it (or the family pet doesn't think it's a new toy to play with) and as soon as you boot it up you might download an anti-virus application. That's all great! But, a few weeks later you spill a small amount of coffee on your laptop. When your spouse runs over to help you quickly deal with the coffee spill, he notices that you have overloaded an electrical extension cord, and that a space heater is dangerously close to that pile of documents you plan to sort through one day. Those risks also get addressed. Risks were identified, managed and mitigated.

Of course, in the context of an organization such as a First Nation, or its housing department specifically, the identification, management and mitigation of risk isn't confined to just tangible things but extends to risks associated with the programs and services housing professionals provide. These could be risks of loss or harm or adverse health effects, exposure to danger, potential of injury or loss such as a fire or explosion or detrimental weather (i.e., risk associated with climate change). There are countless potential risks. That's why risk management is so important and why more and more First Nations are embracing risk management practices. When it comes down to it, risk management is really about protecting the community and its members.

This 3-part webinar is designed to help housing professionals, who are entrusted with looking after significant community resources, gain a better understanding of risk, how to assess risk, and how to manage risk. Some of the subjects covered in the webinar include:

#### PART 1 – UNDERSTANDING RISK

- The housing professional and risk
- What is risk?
- Terms associated with risk
- Types of risk
- Six types of risk common to housing professionals

#### PART 2 – RISK ASSESSMENT

- Understanding the risk management process
- Risk assessment
- Impact of risk
- Six steps in the risk management process
- Identifying loss exposures





- Risk control techniques

### PART 3 – RISK MANAGEMENT

- Risk management techniques
- Why “Keeper of My Home” is a risk management strategy

### WHO SHOULD WATCH?

- Housing managers, housing professionals, and other housing department staff (i.e., all housing staff who may be in a position to identify, manage or mitigate risks associated with the programs and services provided by the department)
- Band administrators and financial managers who have had little previous exposure to risk management

### HOW TO ACCESS THIS WEBINAR

If you are a member of FNHPA you will be able to gain complimentary access to this webinar by going to [www.fnhpa.ca](http://www.fnhpa.ca). Select the Members Home section in the upper right corner and use the search function and enter “Risk Management Webinar” and it will take you to the webinar in the Knowledge Centre area.

Or go to [www.fnhpa.ca](http://www.fnhpa.ca). Click on News and Events and select this webinar in the Workshops and Webinars area.

Members also have access to other webinars in the members area. Some of the others are:

- First Nations Housing and Community Engagement
- First Nations Housing Procurement Practices
- Introduction to Matrimonial Real Property for Housing Managers
- Supporting Successful Tenancy
- Supporting Successful Tenancy Toolbox

If you are not a member you can email [sarah@fnhpa.ca](mailto:sarah@fnhpa.ca) and arrange to pay \$150 and you will be given access to this webinar or take out an annual membership for \$150 and your member number will give you access.

