

First Nations Housing Professionals Association

L'Association des professionnels de l'habitation des Premières Nations

SUPPORTING SUCCESSFUL TENANCY TOOLBOX



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To say we are excited about the development of the FNHPA Successful Tenancy Toolbox would be an understatement. A number of housing professionals have been working diligently on the development of the toolbox which will be made available in the summer of 2022. Achieving successful tenancy starts with defining what successful tenancy is in your community. From there, our toolbox of practical resources has been designed to help you achieve successful tenancy in your First Nation. We believe the application of the resources you'll find in the toolbox will save your First Nation time, money and effort as you respond to common tenancy issues. The user-friendly tools can be easily modified to your First Nation to complement your Fist Nation's housing policies, procedures and property management practices.

When it comes to matters related to successful tenancy, housing professionals continue to turn to FNHPA for assistance in matters such as:

- How best to process and assess tenancy applications
- Samples (i.e., process checklists, forms and letters)
- How to build good relationships with tenants and how to build trust and respect on the part of both parties
- How to deal with tenants who fail to discharge their responsibilities in the tenancy agreement

This 3-part webinar delivered by Roxanne Harper, FNHP provides an overview of the issues that will be covered in the FNHPA Successful Tenancy Toolbox, and highlights some of the valuable tools that will be included to help you in your journey toward successful tenancy in your First Nation.

WHO SHOULD WATCH?

• Housing managers, housing professionals, and other housing department staff (i.e., all housing staff who are in communication with tenants and community members that may impact the ability of the First Nation to achieve successful tenancy)

HOW TO ACCESS THIS WEBINAR

If you are a member of FNHPA you will be able to gain complimentary access to this webinar by going to www.fnhpa.ca. Select the Members Home section in the upper right corner and use the search function and enter "Supporting Successful Tenancy Toolbox" and it will take you to the webinar in the Knowledge Centre area. Or go to www.fnhpa.ca click on News and Events and select this webinar in the Workshops and Webinars area.

Members also have access to other webinars in the members area. Some of the others are:

- First Nations Housing and Community Engagement
- First Nations Housing Procurement Practices
- Introduction to Matrimonial Real Property for Housing Managers



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- Risk Management
- Supporting Successful Tenancy

If you are not a member you can email sarah@fnhpa.ca and arrange to pay \$150 and you will be given access for this webinar or take out an annual membership for \$150. And your member number will give you access.